GameBox Cloud — Terms and Conditions

Last updated: October 27, 2026 · That's Life Media LLC

> **What changed on October 27, 2026:** (1) Accepting these Terms now expressly includes **downloading and installing** GameBox, not just creating an account or using it. (2) The data-loss waiver in §8 is now a standalone, express waiver and release. (3) §15 now states in plain language that you give up your right to sue in court and to a jury trial, except for small-claims court and the 30-day opt-out. (4) The liability cap in §13 now expressly covers downloading and installing. Nothing in this update changes pricing, the founding-member rate, or the 7-day grace period. **Effective date:** these updated Terms take effect immediately for new accounts and subscriptions, and on November 10, 2026 for existing users (see §16).

1. Agreement

These Terms and Conditions ("Terms") form a binding agreement between you and **That's Life Media LLC**, an Ohio limited liability company ("we," "us," "our"), governing your downloading, installing, accessing, and use of the GameBox desktop application and GameBox Cloud services (collectively, the "Service"). **By downloading, installing, accessing, or using the Service, creating a GameBox account, or subscribing to GameBox Cloud — whichever happens first — you agree to these Terms.** Downloading or installing GameBox alone is acceptance, even if you never create an account. Creating an account is acceptance. Subscribing to GameBox Cloud is acceptance of these Terms and of §§4–6 (plans, billing, cancellation, and refunds). If you do not agree, do not download, install, create an account, subscribe to, or use the Service.

2. The Service

GameBox is a PC game library application that organizes games you own across launchers and emulators onto a single shelf. **GameBox Cloud** is an optional paid subscription that adds cloud features to GameBox, including library synchronization across your PCs and encrypted cloud save backup.

A free GameBox account is required to use the application.

GameBox is provided for personal, non-commercial use.

We may add, modify, or discontinue features of the Service at any time at our discretion. We will give reasonable notice of material removals where practical, but we do not guarantee that any particular feature will remain available indefinitely.

3. Accounts

- A GameBox account is required to use the Service. You must provide a valid email address to create an account. You are responsible for keeping your password confidential and for all activity under your account.
- You must be at least 13 years old to use the Service. If you are under 18, you represent that a parent or guardian has reviewed and agreed to these Terms on your behalf.
- One account per person. Accounts are non-transferable.
- By creating an account, you consent to receive transactional emails from us (account security, billing receipts, service notices). Marketing emails are optional and you may unsubscribe at any time.
- You must provide accurate account and billing information and keep it up to date.

4. Plans and pricing

Free plan. GameBox's core library features are free. Cloud features — including library synchronization across your PCs and encrypted cloud save backup — require an active GameBox Cloud subscription.

GameBox Cloud Pro — Monthly: $7.99 per month, billed monthly. Charges immediately on subscription; no free trial.

GameBox Cloud Pro — Annual: $70.00 per year, billed annually. Charges automatically on subscription; no free trial.

Founding members. The first 500 paying GameBox Cloud subscribers ("Founding Members") receive a locked rate of **$4.99 per month for the first 12 months of their subscription**. After the first 12 months, the subscription renews at the then-current regular monthly price. The founding rate applies only while the subscription remains continuously active during those 12 months:

- If payment fails, you have a **7-day grace period** to update your payment method. Fix it within 7 days and your founding rate — and your Pro access — continue uninterrupted.
- If the subscription lapses past the grace period or you cancel, the founding rate is permanently forfeited. Resubscribing later is at the then-current regular price.
- We track founding membership by subscription order. Once 500 founding subscriptions are active, the offer closes permanently.

We may change regular (non-founding) pricing with at least 30 days' notice by email. Founding-member locked rates are not affected by regular price changes during the 12-month founding period while the subscription remains continuously active.
If a price is displayed incorrectly due to error, we may correct it before charging you and give you the option to cancel before the corrected charge is applied.

5. Billing

- Payments are processed securely by **Square**. We never see or store your full card number. Your use of Square's payment processing is also subject to Square's terms.
- By subscribing, you authorize us and our payment processor to charge your selected payment method automatically at the start of each billing period until you cancel.
- Subscriptions renew automatically at the end of each billing period until canceled.
- **Failed payments:** if a charge fails, your account enters a 7-day grace period with full Pro access. Update your payment method within 7 days to avoid

interruption. After 7 days without successful payment, your subscription is cancelled and your account returns to the free plan.

- **Chargebacks:** if you initiate a chargeback or payment reversal instead of contacting us about a billing issue, we may suspend or terminate your account. You remain responsible for all amounts owed plus any chargeback fees assessed to us.
- Cloud storage is subject to reasonable fair-use limits. We may set per-account storage caps and will notify you if your usage approaches them.
- Taxes may apply based on your location and are added where required by law.

6. Cancellation and refunds

- You may cancel your subscription at any time from your account settings. Cancellation takes effect at the end of the current paid billing period — you keep Pro access until then, and you are not charged again.
- **Refunds:** subscription fees are non-refundable except where required by law. If you believe you were charged in error, contact us within 14 days and we will review it.
- Canceling forfeits any founding-member locked rate (see §4).

7. Acceptable use

You agree not to:

- Share, resell, or transfer your account or subscription.
- Attempt to access other users' accounts, data, or backups.
- Reverse-engineer, decompile, or attempt to extract source code from the Service, except where prohibited by law.
- Circumvent any technical measures we use to provide or protect the Service, including access controls, rate limits, or subscription enforcement.
- Scrape, crawl, or use automated means to access or collect data from the Service without our written permission.
- Use the Service to store or transmit unlawful, infringing, or malicious content.

- Infringe the intellectual property rights of others. We will terminate the accounts of repeat infringers in appropriate circumstances.
- Abuse, overload, or disrupt our infrastructure, including excessive automated requests.

Violation may result in suspension or termination of your account under §10.

8. Your data and privacy; data-loss waiver and release

- Cloud save backups are **encrypted** — your backup data is encrypted before it leaves your PC, and we cannot read its contents.
- **Backups are a convenience, not a guarantee.** Cloud backup is provided on a best-efforts basis. You are solely responsible for maintaining your own copies of important data, including game saves. We are not liable for any loss of game saves, library data, or other data for any reason, including service interruption, account termination, or technical failure.
- **In the event of data loss.** If your cloud data — including game saves, library data, or account information — is lost, corrupted, or becomes inaccessible for any reason (including service interruption, technical failure, accidental deletion, or account suspension or termination), we will make reasonable efforts to help you recover it where technically possible. However, we do not guarantee that any data can or will be recovered, we are under no obligation to restore lost data, and data loss does not entitle you to any refund, credit, or compensation. Because your backups are encrypted and unreadable by us, recovery options may be limited. Maintaining your own independent copies of important data remains your responsibility at all times.
- How we collect, use, and protect your information is described in our **Privacy Policy**, which is incorporated into these Terms by reference.
- You retain ownership of your data. You may export or delete your data at any time from your account settings.

DATA-LOSS WAIVER AND RELEASE — PLEASE READ. BY USING GAMEBOX CLOUD, YOU EXPRESSLY ASSUME ALL RISK OF LOSS, CORRUPTION, OR INACCESSIBILITY OF YOUR DATA, INCLUDING GAME SAVES AND LIBRARY DATA. TO THE MAXIMUM EXTENT PERMITTED BY LAW, YOU WAIVE, RELEASE,

AND AGREE NOT TO ASSERT ANY CLAIM AGAINST THAT'S LIFE MEDIA LLC OWNERS, OFFICERS, EMPLOYEES, AND AGENTS ARISING FROM LOSS, CORRUPTION, DELETION, OR INACCESSIBILITY OF YOUR DATA FOR ANY REASON, INCLUDING OUR NEGLIGENCE, SERVICE INTERRUPTION, TECHNICAL FAILURE, OR ACCOUNT SUSPENSION OR TERMINATION — EXCEPT TO THE EXTENT SUCH LOSS IS CAUSED BY OUR WILLFUL MISCONDUCT, WHERE SUCH A WAIVER IS PROHIBITED BY LAW. YOUR SOLE REMEDY FOR ANY DATA LOSS IS TO STOP USING THE SERVICE AND CANCEL YOUR SUBSCRIPTION UNDER §6. THIS WAIVER APPLIES WHETHER OR NOT YOU MAINTAINED YOUR OWN BACKUP COPIES, AND IT SURVIVES TERMINATION OF YOUR ACCOUNT OR THESE TERMS.

9. Intellectual property

GameBox, GameBox Cloud, and all related software, branding, and content are the property of That's Life Media LLC and are protected by intellectual property laws. These Terms grant you a limited, revocable, non-exclusive, non-transferable license to use the Service for personal use only. GameBox does not grant you ownership of, or rights to, any third-party games — it organizes games you already own.

Copyright complaints. If you believe content in the Service infringes your copyright, notify us through Settings → Support in the GameBox app with (a) identification of the copyrighted work, (b) identification of the allegedly infringing material, (c) your contact information, and (d) a statement of good-faith belief and accuracy under penalty of perjury. We will respond to valid notices and terminate repeat infringers as required by law.

10. Suspension and termination

- We may suspend or terminate your account for violation of these Terms, fraud, chargeback abuse, or misuse of the Service, with notice where practical.
- You may delete your account at any time. On termination, your right to use the Service ends immediately; paid Pro access continues to the end of the paid period.

- On account deletion, your cloud data is deleted within 30 days, except where retention is required by law.
- We may also suspend accounts that remain inactive for an extended period, with prior notice by email.

11. Third-party services and content

- **Payments.** Payment processing is provided by Square. We are not responsible for Square's service availability, errors, or policies.
- **Game metadata.** Cover art, descriptions, and other game information may come from third-party providers. We do not guarantee its accuracy or completeness.
- **No affiliation.** GameBox is not affiliated with, endorsed by, or sponsored by any game publisher or launcher platform (including Steam, GOG, Epic Games, or emulator projects). GameBox does not sell, license, or distribute games — it organizes games you already own.
- We are not responsible for the content, availability, or practices of any third-party service, game, or website. Your dealings with third parties are solely between you and them.

12. Service availability and changes

- We do not guarantee any particular level of uptime. The Service may be interrupted for maintenance, upgrades, or reasons beyond our control.
- We may modify, suspend, or discontinue any feature of the Service at our discretion, with reasonable notice where practical. We are not liable for any modification, suspension, or discontinuance.
- New or experimental features may be released as betas and are provided as-is; they may contain bugs and may change or be removed without notice.

THE SERVICE, INCLUDING THE GAMEBOX APPLICATION YOU DOWNLOAD AND INSTALL, IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DATA (INCLUDING BACKUPS) WILL BE PRESERVED WITHOUT LOSS, OR THAT THIRD-PARTY CONTENT OR SERVICES WILL BE ACCURATE OR AVAILABLE.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THAT'S LIFE MEDIA LLC, ITS OWNERS, OFFICERS, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF DATA (INCLUDING GAME SAVES), PROFITS, OR GOODWILL, ARISING FROM YOUR DOWNLOADING, INSTALLING, ACCESSING, OR USE OF OR INABILITY TO USE THE SERVICE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

OUR TOTAL AGGREGATE LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATING TO THE SERVICE SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE 12 MONTHS PRECEDING THE CLAIM, OR $50 IF YOU PAID NOTHING. THE LIMITATIONS IN THIS SECTION APPLY EVEN IF ANY LIMITED REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU TO THE EXTENT PROHIBITED BY LAW.

14. Indemnification

You agree to indemnify, defend, and hold harmless That's Life Media LLC and its owners, officers, employees, and agents from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable legal fees) arising from: (a) your use or misuse of the Service; (b) your violation of these Terms; (c) your violation of any law or the rights of any third party; or (d) content you store or transmit through the Service. We reserve the right to assume exclusive defense of any matter subject to indemnification, in which case you agree to cooperate with us.

15. Dispute resolution; binding arbitration; class action waiver; waiver of right to sue in court

Informal resolution first. Before filing any claim, you agree to contact us through Settings → Support in the GameBox app and attempt to resolve the dispute informally for at least 30 days.

Binding arbitration. If informal resolution fails, any dispute arising out of or relating to these Terms or the Service shall be resolved exclusively by binding arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules, held in the State of Ohio. Judgment on the award may be entered in any court of competent jurisdiction. Either party may seek relief in small-claims court for qualifying claims instead of arbitration.

Waiver of right to sue in court; class action and jury waiver — PLEASE READ. BY AGREEING TO THESE TERMS, YOU GIVE UP YOUR RIGHT TO SUE US IN COURT AND YOUR RIGHT TO HAVE A JURY DECIDE YOUR CLAIM, EXCEPT AS PROVIDED IN THIS SECTION. YOU AND WE EACH WAIVE THE RIGHT TO A JURY TRIAL AND AGREE THAT DISPUTES WILL BE RESOLVED ONLY ON AN INDIVIDUAL BASIS — NOT AS A CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION, AND NOT ON BEHALF OF ANY OTHER PERSON. The arbitrator may award only individual relief, may not consolidate claims, and may not preside over any representative proceeding. If the class-action waiver in this paragraph is found unenforceable, then that particular claim (and only that claim) shall proceed in court under §18, and the remainder of this §15 shall remain in full effect.

Opt-out. You may opt out of this arbitration agreement by emailing us within 30 days of first accepting these Terms, stating that you reject the arbitration provision. Opting out does not affect any other part of these Terms.

16. Changes to these Terms

We may update these Terms from time to time. Material changes will be announced by email or in-app notice at least 14 days before taking effect. Continued use of the Service after the effective date constitutes acceptance. If you do not agree to updated Terms, you must stop using the Service and may cancel your subscription. The October 27, 2026 update takes effect immediately

for accounts and subscriptions created on or after that date, and on November 12, 2026 for accounts existing before that date.

17. General provisions

- **Severability.** If any provision of these Terms is found unenforceable, the remaining provisions continue in full effect, and the unenforceable provision will be modified to the minimum extent necessary to make it enforceable.
- **Entire agreement.** These Terms, together with the Privacy Policy, constitute the entire agreement between you and us regarding the Service.
- **Assignment.** You may not assign your rights under these Terms without our consent. We may assign our rights in connection with a merger, acquisition, or sale of assets.
- **No waiver.** Our failure to enforce any provision is not a waiver of our right to do so later.
- **Force majeure.** We are not liable for delays or failures caused by events beyond our reasonable control, including natural disasters, outages, cyberattacks, or government actions.
- **Notices.** We may send notices to you by email or in-app notification. Notices to us may be sent through Settings → Support in the GameBox app.

18. Governing law

These Terms are governed by the laws of the State of Ohio, without regard to conflict-of-law principles. Subject to §15 (binding arbitration), any disputes shall be resolved in the state or federal courts located in Ohio, unless applicable law requires otherwise.

19. Contact

That's Life Media LLC
For support: use Settings → Support in the GameBox app
Web: gameboxnow.com

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